

Broadband Service Contract

Please complete all 4 sections clearly
(including email and password for Portal
Access) and return to us by post/email

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New Service Request
Loop Scorpio Ltd
Eastgate House
121-131 Eastgate Street
Gloucester, GL1 1PX

1	Name	<input type="text"/>	Telephone (fixed)	<input type="text"/>
	Company (if applicable)	<input type="text"/>	Telephone (mobile)	<input type="text"/>
	Billing Address	<input type="text"/>	Post Code	<input type="text"/>
	Note: The information below will be used to set up your Customer Portal account. PLEASE write VERY clearly.			
	Email	<input type="text"/>		
	Initial Password	<input type="text"/>	Please make sure the password is not anything obvious. It should include at least 2 capitals, 2 lower case & 2 numbers	
Note: Invoices will be uploaded onto the Customer Portal when issued. You will also be sent a confirmation email notifying you of this. You can login to change the password and add a more user friendly login name later should you wish.				

2	Installation Address (if different from above)	Any requests on location of aerial(s), cabling and equipment
	<input type="text"/>	<input type="text"/>
Note: We will try to meet reasonable requests regarding installation, but for technical, operational and cost reasons cannot guarantee to do so		

3	Service Tier Required (Standard Installation Cost is £49.00)			
	Supa Lite £12.75pm	☐	Lite £19.50pm	☐
	Lite Plus £25.00pm	☐	Regular £34.75pm	☐
Note: Prices quoted are for standard installation and are available subject to survey. Loop Scorpio Ltd reserves the right to quote a higher amount in exceptional circumstances. In such cases, customers would not be bound by this contract should they choose to decline the higher charge.				
VoIP + £3.00pm		☐	Area Code (eg 01452/01531 etc)	<input type="text"/>
			Port Existing Number? £15 one off charge	☐

4	Confirmation	Please sign to accept this contract and to confirm the following		
		☒	I am either the owner of the property, or confirm that I have formally received the necessary permission for installation from the owner/landlord of the property	
		☒	I have a mains socket no more than 2 metres from the requested location of the equipment	
		☒	I have read and agree to be bound by the Broadband Service terms & conditions (and, if applicable, Access Node Supplemental terms & conditions) and acceptable use policy as may be updated from time to time (current versions available at www.loopscorpio.net)	
		☒	Any VoIP service requires the underlying broadband to be powered and working	
Signature		<input type="text"/>	Date	<input type="text"/>